

Dear Customer,

Welcome! We are happy to have you as our new customer and are truly thankful that you have chosen IBIX North America, Surface Technologies, LLC for your portable blasting & thermal powder coating equipment needs. We are committed to providing our customers with innovative yet eco-friendly products, with the highest level of service possible. Our qualified Distributors and Agents support us with technical sales staff in the USA, Canada, Mexico, Caribbean, Trinidad & Tobago and parts of South America.

IBIX North America is a family owned and operated business situated in Tampa Bay, Florida. We are the premier supplier for light weight, aluminum wet & dry blasting equipment and portable, field approved thermal coating systems. Our systems are used for multi-surface maintenance and repair and can be found everywhere. From industrial plants, to off-shore ships and oil rigs, to precision historic preservation projects. IBIX North America's products can service most surface prep & repair needs, no matter how big or small! Be sure to check out our IBIX abrasive media that are sold along with our systems. Our media is environmentally friendly with no chemicals or VOCs that could harm the earth, with minimal dusting occurring.

Increasing your company's production rates, while minimizing your project costs, is our goal. That's why along with your purchase, you will find helpful information on how to operate your system. Just simply scan the QR code sticker affixed to the back of your IBIX system, for immediate access to useful information on how to use your new system.

For additional information about any of our products, please refer to our website at [www.ibixusa.com](http://www.ibixusa.com), or contact your original point of purchase. You are always welcome to contact us by phone at (727) 322-4611 or email us at [info@ibixusa.com](mailto:info@ibixusa.com).

Respectfully,

A handwritten signature in black ink, appearing to read 'R. Langhans', with a stylized flourish at the end.

Robert Langhans

President & Owner